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March 30, 2020

To our customers,

Our work continues!

**TEXAS DISPOSAL SYSTEMS, INC.** and our locally owned family of businesses, including Texas Landfill Management, LLC dba Garden-Ville and Texas Organic Products; Texas Disposal Systems Landfill, Inc.; TDS Excavation Services, LLC; and TXAlloy, Inc. dba ACME Iron & Metal (hereafter referred to collectively as “the Companies”), are key players for various types of solid waste services, sanitation and hygiene, and emergency services related operations. We play a significant role in keeping communities safe, clean and healthy. Accordingly, as a recognized essential facilities owner, operator and service provider, the Companies will continue to offer “Noticeably Different, Noticeably Better” services related to the collection, processing, recycling, composting and disposal of solid waste, its emergency response services, and other essential services.

Any necessary updates or changes to our residential service will come through [our Waste Wizard app](#), which you can download and sign up for through [Google Play](#) and [the App Store](#). Any company-wide information or necessary changes in commercial, industrial and construction services will come out through the Waste Wizard app and through our social media platforms on [Facebook](#) and [Twitter](#). We encourage you to sign up for this service. It’s free.

We are taking a variety of extra health measures for our employees out of an abundance of caution for COVID-19; all of which are based on the latest science-based information from health officials. Some of these measures include the creation of separated work areas and more protected work spaces with social distancing for our employees to use while continuing to serve you. The companies will diligently strive to provide all of our essential services throughout this challenging time. We ask for your understanding if we have any unexpected service disruptions.

We appreciate your loyalty and the privilege to work in your community. Under the Department of Homeland Security’s Cybersecurity & Infrastructure Security Agency’s (CISA) [March 19, 2020 memo](#) and applicable federal, state, county and municipal emergency orders and declarations, TDS facilities and services are recognized as essential.

The CISA guidance identifies workers who conduct a broad range of operations and services that are essential critical services. The guidance is intended to promote the ability of such workers to continue to work during periods of community restrictions, social distancing, shelter-in-place and/or other emergency orders and directives issued by federal, state and local agencies and officials.

Essential critical infrastructure workers at the Companies that provide essential services fall into categories which include, but are not limited to, the following:

- Workers who support the effective removal, storage, and disposal of residential and commercial solid waste, hazardous waste, recycling and sanitation services;
- Workers managing medical waste;
- Truck drivers who haul hazardous materials and waste materials to support critical infrastructure, capabilities, functions, and services;
- Workers who support the operation, inspection, and maintenance of essential public works facilities and operations;
- Workers needed to operate and maintain drinking water and wastewater/drainage infrastructure;
- Workers supporting or enabling transportation functions, including dispatchers, maintenance and repair technicians, warehouse workers;
- Workers who repair and maintain vehicles, aircraft, rail equipment, marine vessels, and the equipment and infrastructure that enables operations that encompass movement of cargo and passengers;
- Workers at operations centers necessary to maintain other essential functions;
- Workers who support necessary credentialing, vetting and licensing operations for transportation workers;
- Farm workers and support service workers;
- Employees engaged in the production of compost, fertilizers and other substances used by the food and agriculture industry;
- Animal agricultural workers;
- Employees engaged in the manufacture and other infrastructure necessary to agricultural production and distribution;
- Automotive repair and maintenance facility workers;
- Workers in construction that support essential businesses;
- Employees supporting or enabling transportation functions;
- Minimum necessary activities to maintain value of the business's inventory, ensure security, process payroll and employee benefits, facilitate employees working from home, and other related functions; and
- Any travel related to the provision or access to essential critical services listed above.

Finally, let me emphasize once more how thankful we are to be a part of your everyday life. We appreciate the opportunity to be environmental stewards in your communities and look forward to many years of continued relationships.

Respectfully,  
Bob Gregory  
President and CEO of the Companies



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March 17, 2020

## **ABOUT COVID-19 AND TEXAS DISPOSAL SYSTEMS**

The safety of our employees, their families, our neighbors, our customers and our community at large are the highest priority for our company. Additionally, as a key player for sanitation and hygiene, we play a critical role in ensuring our communities stay healthy.

Because of that, unless otherwise instructed by federal, state, and local public health officials, our teams will continue to work as usual, collecting your waste, recyclables and compostables, and disposing of and processing it in a proper manner.

Any necessary updates or changes to our residential service will come through our [Waste Wizard app](#), which you can download and sign up for through [Google Play](#) and [the App Store](#). Any company-wide information or necessary changes in service will come out through the Waste Wizard app and through our social media platforms on [Facebook](#) and [Twitter](#).

As we service your communities and neighborhoods, we are taking a variety of extra health measures for our employees out of an abundance of caution for COVID-19, all of which is based on the latest science-based information from health officials.

Thank you for the privilege of allowing the Texas Disposal Systems family of businesses to serve you.

Respectfully,

Bob Gregory,  
President and Principal Owner