

Disaster Relief

"The ability to have somebody on-call 24/7 and have someone help find solutions for people in need is a major component of why we work with TDS."

Marius Boyd,
Owner of MDB Services



When disaster hits - whether it's a hurricane, storm, wildfire or flood - there is an immediate need for debris and waste removal, portable life support systems and operational logistics solutions. Communities, strapped for time and available resources, require immediate service for the recovery of their lives and overall well-being.

Thanks to a wide, in-house network of resources, TDS provides rapid disaster relief for fellow Texans with the ability to answer needs of all types. The integrated services and expertise knowledge TDS provides is what makes business partners and local governments rely on TDS for disaster relief efforts for more than 20 years, including notable events such as the Bastrop wildfires, Wimberley Valley floods and Hurricane Harvey.

Marius Boyd, owner of MDB Services and a frequent state contractor in disaster response, has worked with TDS for two years. Throughout that two-year partnership, TDS has supplied generators, portable restrooms, shower trailers and other "life sustainers" for Boyd's contracts.

"They're instrumental," said Boyd about his relationship with TDS. "The service is available on a moment's notice to get equipment where we need it."

MDB Services represents just one facet of TDS' disaster relief efforts. Other partners have included contractors and subcontractors of the National Guard, the U.S. Air Force, H-E-B, local municipalities, and other government entities. With mobilized collection, roll-off dumpsters, portable showers and restrooms, generators, and significant manpower, TDS has become synonymous with helping communities after the wake of a disaster.

"Our families live here. Our kids live here. We want to respond as quickly as we can to help other Texans," said Ryan Beard, sales supervisor with TDS.

In 2017, with more than two decades of relief under its belt, TDS began service work in disaster zones outside of Texas. In Florida, where Hurricane Irma caused nearly \$65 billion worth of damage with Category 4 winds, TDS responded swiftly to needs in the region. In conjunction with contractors of the U.S. Air Force and National Guard, TDS sent four shower trailers, as well as customized laundry trailers and logistics management solutions, to the Sunshine State. The successful operation demonstrated how TDS can provide service to disaster zones from coast to coast.

"We can move into the future and help not just Texas, but several areas affected by disasters," said Beard. "With our ability to divert waste, I think this is a place for us to truly help."